

Nedap enhances access control for Monshaat with innovative NVITE technology

CUSTOMER STORY

The Small and Medium Enterprises General Authority (Monshaat) in Riyadh, Saudi Arabia, is dedicated to fostering a thriving business environment for SMEs. Faced with the challenge of managing a growing number of visitors, Monshaat needed a solution to streamline appointment bookings and facility access. By partnering with Machines Talk and integrating the access control system from Johnson Controls International (JCI), Monshaat implemented Nedap's NVITE multi-technology reader. This integration, which included a mobile app for virtual credentials and online appointment booking, has significantly improved the efficiency and security of their operations, transforming their access control system.

Monshaat - The Small and Medium Enterprises General Authority

Monshaat is a key institution in Saudi Arabia, supporting the development and growth of small and medium enterprises. As a hub for entrepreneurial activities, Monshaat experiences a high volume of visitors daily, necessitating an efficient and secure access control system to manage entry for employees and visitors.

The challenge of streamlining access and appointment booking

The primary challenge at Monshaat was to modernize their access control system and appointment booking process. The old system involved manual booking without a physical device on-site, which was not sufficient to handle the large number of visitors. Monshaat needed a solution that would allow for seamless online appointment booking and easy access through virtual credentials.

Implementing Nedap's NVITE for improved access control

To address this issue, Monshaat integrated [Nedap's NVITE multi-technology reader](#), facilitated by Machines Talk.

This solution enabled the use of virtual credentials via a mobile app, allowing employees and visitors to sign in using Bluetooth technology. The NVITE reader, known for its versatility and integration capabilities, was seamlessly integrated with the access control system from Johnson Controls International (JCI). JCI's access control system provided a reliable and scalable platform, ensuring comprehensive security management.

This combined solution offered robust and efficient management of both virtual credentials and physical access, making it the first point of protection for building access and meeting Monshaat's needs for enhanced security and operational efficiency.

Achieving enhanced efficiency and security

The implementation of Nedap's NVITE technology brought immediate benefits:

- **Seamless access:** The integration with mobile app virtual credentials provided quick and secure access to the facility.
- **Improved security:** The NVITE reader ensured that only authorized personnel could gain entry, enhancing the overall security framework.
- **Efficient appointment booking:** The online appointment booking system made it easy for visitors to schedule their visits, reducing administrative overhead.
- **User-friendly experience:** Employees and visitors enjoyed a smoother and more efficient process, improving their overall experience.

Experience the transformation at Monshaat

Discover how Nedap's NVITE multi-technology reader can revolutionize access control and appointment booking at your facility. Our comprehensive solutions are designed to meet diverse applications, ensuring the perfect fit for your needs.